emco Bad GmbH

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emcobad | Manufacturer's warranty

We, from the company **emco bad GmbH**, are extending a voluntary 3-year manufacturer's warranty to our products, as we want to give you as our customer a special amount of service extending beyond the statutory warranty of your vendor. Our warranty period begins two years and ends five years after the product has been purchased.

During the manufacturer's warranty period proven product defects will be eliminated free of charge, either by repairing them, by replacing the parts affected, or by delivering a replacement product, the choice will be at our discretion. No other warranty services will be provided.

After the occurrence of a claim, the warranty claims must be asserted with detailed description in writing. Your claim should be addressed to emco Bad GmbH, Hessenweg 53, 49803 Lingen, Germany. Also, we reserve the right to request these damaged parts to be sent to us for an inspection.

In order to activate the manufacturer's warranty, you will have to prove the time of the purchase of the defective product to us by presenting a receipt which contains a date issued by a commercial dealer.

Excluded from this manufacturer's guarantee are electrical components and light sources, as well EMCO products that were already assembled before purchase (e.g. display items).

Moreover, the warranty in particular does not cover wear, damage or defects attributable to improper use or inappropriate care and handling or to incorrect assembly. Nor does is cover product defects that only marginally affect the value or the serviceability of the product. Damage and consequential damage caused by using unsuitable replacement parts in our products are likewise not covered within this warranty. The manufacturer's warranty does not extend to work performed in the readjustment/fine a djustment because these are being pre-adjusted at the factory for perpendicular mounting.

Colour and structural deviations caused as a result of the products' ageing process therefore do not constitute grounds for complaint and are not covered by this manufacturer's warranty.

Warranty periods are not extended by any services rendered under the manufacturer's warranty. Any warranty claims against the vendor shall not be affected by the manufacturer's warranty. Our manufacturer's warranty is governed by German law.

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